

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Appl. No.** : 10/665,525  
**Inventor** : Werbitt, Julie M.  
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**Title** : **Patron Service System and Method**  
:  
**Art Unit** : 3687  
**Examiner** : An, Ig Tai  
**Conf. No.** : 5811

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Commissioner for Patents  
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Alexandria, VA 22313-1450

***Supplemental Response and Amendment***

This response is supplemental to the response to the non-final Office Action, filed May 20, 2009 in the above-referenced patent application. The Applicant wishes to thank the examiner and his supervisor for talking the time to meet with the Applicant and her attorney on July 28, 2009. The Applicant requests the entry of the following amendments and reconsideration of all pending claims of the application in light of those amendments and the remarks following.